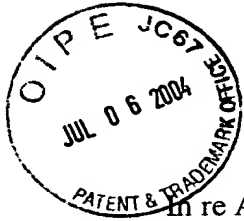


AF/3622
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Anthony D. Sullivan

Serial No.:

08/784,224

Filing Date:

January 16, 1997

Group Art Unit:

3622

Examiner:

James W. Myhre

Title:

KNOWLEDGE MANAGEMENT SYSTEM AND
METHOD

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MAIL STOP AF
Commissioner of Patents
PO Box 1450
Alexandria, VA 22313-1450

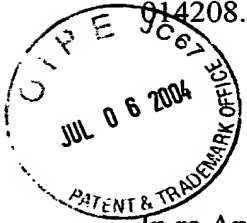
Dear Sir:

RESPONSE PURSUANT TO 37 C.F.R. § 1.116

In response to the Office Action mailed May 18, 2004, Applicant respectfully requests the Examiner to reconsider the rejection of the claims in view of the comments as set forth below.

ATTORNEYS DOCKET
014208.1143 (128-96-003)

PATENT APPLICATION
08/784,224



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Anthony D. Sullivan
Serial No.: 08/784,224
Filing Date: January 16, 1997
Group Art Unit: 3622
Examiner: James W. Myhre
Title: KNOWLEDGE MANAGEMENT SYSTEM AND METHOD

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JUL 13 2004
GROUP 3600

Mail Stop AF
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Dear Sir:

CERTIFICATE OF MAILING BY EXPRESS MAIL

I hereby certify that the attached Response pursuant to 37 C.F.R. § 1.116 (11 pages), Baker Botts return postcard (1 postcard), and this Certificate of Mailing (1 page) are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. § 1.10 on this 6th day of July 2004, and is addressed to the Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450.

Willie Jiles

Willie Jiles

Express Mail Receipt
No. EV 322191530 US